Complex

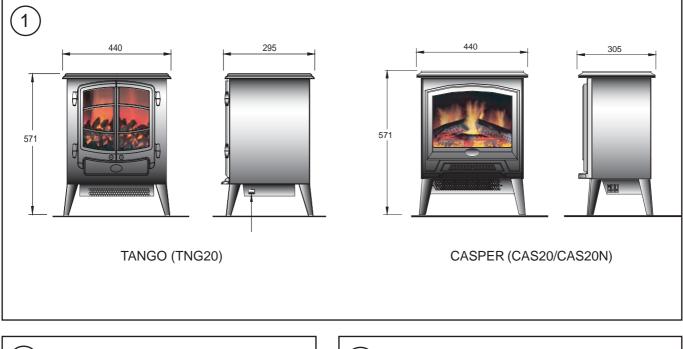


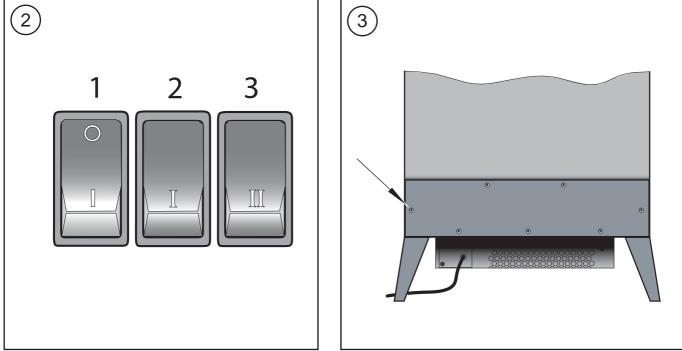
TANGO (TNG20)

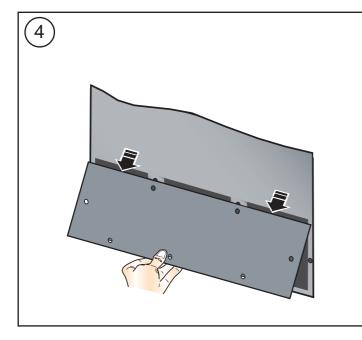


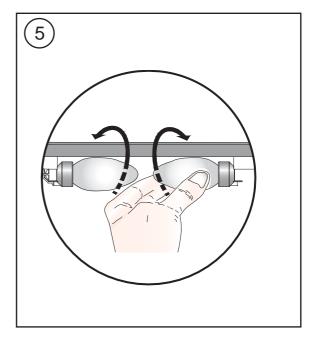
```
CASPER
(CAS20/CAS20N)
```

08/19075/2 (UK) Issue 3









- TANGO (TNG20)

- CASPER (CAS20 / CAS20N)

IMPORTANT: THESE INSTRUCTIONS SHOULD BE READ CAREFULLY AND RETAINED FOR FUTURE REFERENCE

Important Safety Advice

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock and injury to persons, including the following:

If the appliance is damaged, check with the supplier before installation and operation.

Do not use outdoors.

Do not use in the immediate surroundings of a bath, shower or swimming pool.

Do not locate the appliance immediately below a fixed socket outlet or connection box.

This appliance can be used by children aged form 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by Children without supervision.

Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understanding the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

Do not use this appliance in series with a thermal control, a program controller, a timer or any other device that switches on the heat automatically, since a fire risk exists when the appliance is accidentally covered or displaced.

This appliance is not equipped with a device to control the room temperature. Do not use this appliance in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Ensure that furniture, curtains or other combustible material are positioned no closer than 1 metre from the appliance.

In the event of a fault unplug the appliance. Unplug the appliance when not required for long periods.

Although this appliance complies with safety standards, we do not recommend its use on deep pile carpets or on long hair type of rugs.

The appliance must be positioned so that the plug is accessible.

If the supply cord is damaged it must be replaced by the manufacturer or service agent or a similarly qualified person in order to avoid a hazard.

Keep the supply cord away from the front of the appliance.

Warning: In order to avoid overheating, do not cover the appliance. Do not place material or garments on the appliance, or obstruct the air circulation around the appliance, for instance by curtains or furniture, as this could cause overheating and a fire risk.

Warning: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

CAUTION - Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

This instruction can be found at WWW.DIMPLEX.CO.UK

General

Unpack the heater carefully and retain the packaging for possible future use, in the event of moving or returning the fire to your supplier. These models are designed to be free standing and are normally positioned against a wall.

The fire incorporates a flame effect, which can be used with or without heating, so that the comforting effect may be enjoyed at any time of the year. Using the flame effect on its own only requires little electricity. A choice of 1kW or 2kW heat output is provided by the fan heater, which is located at the bottom of the unit.

Before connecting the heater check that the supply voltage is the same as that stated on the heater.

On the Springborne model loose coals are packed separately within the carton. When the heater is assembled the coals can be placed on top of the fuel bed, as required.

Please note: Used in an environment where background noise is very low, it may be possible to hear a sound which is related to the operation of the flame effect. This is normal and should not be a cause for concern.

Electrical connection

WARNING - THIS APPLIANCE MUST BE EARTHED.

This heater must be used on an AC ~ supply only and the voltage marked on the heater must correspond to the supply voltage. Before switching on, please read the safety warnings and operating instructions.

Controls - see Fig. 2

The heater controls are located on the right hand side of the heater - see **Fig. 1**. Three switches provide a choice of heat settings. A switch is in the ON position when the side with the markings on (i.e. **I**, **I**, or **II**) is pushed in.

Switch 1 (I)	Controls the electricity supply to the heater and flame effect. Note: This switch must be in the ON (I) position for heater to operate with or without heat.
Switch 2 (I)	Provides 1kW heat output
Switch 3 (II)	Provides 2kW output with switch 2

Lamp Replacement - see Fig. 3, Fig. 4 and Fig. 5

The lamps are located behind the back panel. To gain access to the lamps, the screws indicated in Fig. 3 which secure the back panel, must be removed.

Remove and slide out panel as indicated on Fig. 4.

Remove the defective lamp by unscrewing it as shown in **Fig. 5**. Replace with a 60W E14 SES Clear candle lamp. Take care not to over-tighten the lamp.

Refit the back panel and secure with the screws.

Thermal Safety Cut-out

The built-in overheat cut-out switches off the appliance automatically in the event of a fault. Switch off the appliance or disconnect the mains plug from the socket. After a short cooling down phase, the appliance is ready for use again. If the fault should occur again, see your local dealer.

Maintenance

WARNING: ALWAYS DISCONNECT FROM THE POWER SUPPLY BEFORE ATTEMPTING ANY MAINTENANCE.

Cleaning

WARNING – ALWAYS DISCONNECT FROM THE POWER SUPPLY BEFORE CLEANING THE HEATER.

For general cleaning use a soft clean duster – never use abrasive cleaners. The glass viewing screen should be cleaned carefully with a soft cloth. DO NOT use proprietary glass cleaners.

To remove any accumulation of dust or fluff the soft brush attachment of a vacuum cleaner should occasionally be used to clean the outlet grille of the fan heater.



- TANGO (TNG20)

- CASPER (CAS20)

Recycling

For electrical products sold within the European Community.

At the end of the electrical products useful life it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.

After Sales Service

Your product is guaranteed for one year from the date of purchase. Within this period, we undertake to repair or exchange this product free of charge (excluding lamps & subject to availability) provided it has been installed and operated in accordance with these instructions.

Your rights under this guarantee are additional to your statutory rights, which in turn are not affected by this guarantee.

Should you require after sales information or assistance with this product please go to **www.dimplex.co.uk** where you will find our self help guide by clicking on "After Sales" or ring our helpdesk on 0844 879 3585 (UK) or 01 842 4833 (R.O.I.) .

Spare parts are also available on the website

www.dimplex.co.uk

Please retain your receipt as proof of purchase.

DIMPLEX MILLBROOK HOUSE GRANGE DRIVE HEDGE END SOUTHAMPTON SO30 2DF

TEL: 0844 879 3585 FAX: 0844 879 3582 WEBSITE: <u>www.dimplex.co.uk</u> Republic of Ireland Tel. 01 8424833

[c] GDC Group Ltd, All rights reserved. Material contained in this publication may not be reproduced in whole or in part, without prior permission in writing of Dimplex. A division of GDC Group Ltd,